



the experts in SAP technologies

SAP BASIS Support from Beginning to End

Texperts, Inc. is an SAP Partner in the Americas specializing in SAP BASIS. We offer services based on SAP Best Practices that support the client throughout the entire SAP lifecycle, either remotely or on-site. We assist with planning for pre-installation, including HW-sizing and overall SAP architecture. During implementation, we install SAP components and third party add-ons as well as assist the project team with the implementation. After Go-Live we work with the client to support them in all areas of administration, including maintenance and providing planning advice for the evolution of the SAP System Landscape

Texperts is looking to the future by establishing strategic partnerships with VMware® and SAP to offer our clients SAP BASIS services for SAP on VMware.



SAP® BASIS

Highlights

- SAP Partner
- SAP Certified Consultants
- VMware Enterprise Partner
- VMware Authorized Consultant (VAC)
- VMware Certified Professions (VCP)
- Over 30 years SAP experience
- Client focused
- Competitive consulting rates
- On-site, off-site or hybrid
- Quick support response times
- Excellent communication skills

“Texperts deployed a small, experienced team on-site that quickly assessed our situation and was able to respond instantly to our implementation consultants. It’s this close operational support that makes them second to none.”

— Lisa Hatton,
IT Business Analyst
PGT Industries

SAP BASIS Services

Planning/Pre-Implementation

- Pre-installation planning
- HW-sizing support
- Capacity planning
- System layout
- OS/DB
- Hardware
- Hosted/non-hosted
- Physical/virtual

Implementation and Go-Live Support

- Troubleshooting
- Break-fix
- Backups/restores/snapshots
- Installation
- Transport management
- Troubleshooting
- Note application

Production Support

- Break-fix support
- Note application
- Users and security
- Maintenance and monitoring
- Solution manager
- Transport Management System (TMS)
- Output management
- Backups/restores/snapshots

Special Services

- SAP Upgrades and Migrations



1875 Old Alabama Road
Suite 110
Roswell, GA 30076

phn 770.864.8888
fax 770.643.9196
web texpertsinc.com